



**Position: Service Technician**

**Location: Albury, New South Wales**

**Employment: Full-time**

Next Tech Group is a multi-divisional company dedicated to providing specialist technology to businesses and institutions in North East Victoria and Southern New South Wales. Our purpose is to understand our customers' needs, provide solutions and integrate the technology into their business, which is why every role in our company provides value to our customer.

The key to our success is having a supportive and inclusive culture, where our people are provided with an opportunity to continuously learn and grow.

We represent the world's leading manufacturers including Konica Minolta, Kyocera. This position involves the installation and maintenance of high-quality laser printers, digital photocopiers and multi-function devices and associated software packages.

**For the right candidate, there are opportunities also for the high-volume production print space.**

We are looking for a highly experienced photocopier technician in the Wagga Wagga region based out of our Albury office.

**Key Responsibilities are:**

- Run-Up, Deliver and Service a range of Konica Minolta, Kyocera and Brother Office devices
- Provide total customer satisfaction for our extensive Customer base
- Communicate well with clients to meet expectations and relay relevant information to team-mates and management.
- Progressively develop your understanding and expertise in the support of our 'ComTech' product suite (including CCTV, Alarms & Access Controls, Phones, NBN, and Wifi)

**You will possess the following attributes:**

- 3 years experience in servicing multi-function devices
- 3 years experience in the delivery and installation of print devices
- Strong working knowledge of networks, PC's, software and operating systems, within a print/scan environment
- Strong diagnostic and troubleshooting skills
- Enthusiasm & Energy
- Clear verbal communication skills and exceptional customer service ethic



- A professional image with personal attributes of honesty, reliability, and enthusiasm
- A current and valid Driver's Licence.
- A current Working with Children's Check or the ability to obtain one.
- Must be an Australian Citizen with the ability to pass relevant police & government security clearances.

This is an excellent opportunity for the right candidate to further their career with a growing business.

In return we will offer you:

- Company car, phone and laptop
- Ongoing training and development opportunities
- Supportive, team-focused environment

Please send your resume and optional short cover letter explaining why you are the right person to join our team to [finance@nexttechgroup.com.au](mailto:finance@nexttechgroup.com.au) or upload them to our website where indicated.

We look forward to hearing from you!